

SOME TIPS IN CASE OF A CAR ACCIDENT

- Remain calm!
- Fill out the European Accident Statement (EAF) in. In many cases this will accelerate the further processing of your claim, even if the police come on site for a statement.
- Include the exact location of the accident (street name + any number) at the top of the form, and take any pictures of the exact location.
- If there are witnesses, you shall always indicate their full address not only their gsm number.
- Check the insurance policy of the counterparty to determine whether it is still valid. If the party can't present a valid green card, call the police. It may be that the counterparty is not insured.
- Check that the data on 'policyholder' correspond to the declaration and information on the insurance, as well as brand, model and license plate.
- Provide the right conditions as possible by check marking the right boxes
- Draw the sketch in the correct proportions
- Each party has the right to state his own remarks in section 14, even if the other party does not agree with what is stated. This should be in your native language! Never acknowledge here that you are liable for the accident. Just jot down what happened.
- Sign the EAF until you have checked all the data and both parties have completed the form and you both agree about the sketch and placed crosses in block 12. Thereafter, you may not add or modify anymore.
- You are absolutely not required to sign the collision form in disagreement
- Each party will receive one share of the EAF. The reverse can be filled in at home or with us.
- If there is an intense debate about the circumstances, divide box 13 into two parts so that each party can make his own sketch. Or get the police.
- Please contact our office regarding your injury. We will help you for the further processing of your file.
- Can you can't drive anymore and you have assistance, call the support center 0800/964 64 for a tow and possibly a replacement car if you are entitled to according to the conditions assured.
- Even if you don't have assistance in your policy, you are always entitled to a basic tow after an accident. I.e. You can contact the support center to tow your car after an

- You can tow your car to a repair center tied to the convention. The advantage of an affiliated repair center to the convention is that you get a free replacement vehicle during the duration of the repair, expertise will be done when your car is in the repair and if there is no discussion about the liability, the invoice is settled directly with KBC (except the VAT you possibly can recover and /or exemption omnium)